

2010 New Haven Quality of Life Survey

2010 New Haven Neighborhood Quality of Life Survey & Workshops



Dixwell Neighborhood

2010 New Haven Quality of Life Survey

Data Partner and Supporter

DataHaven, a non-profit (501(c)3) organization, is providing the survey organizers with technical assistance and data access. DataHaven's mission is to improve the Greater New Haven region by compiling and sharing high quality public information for effective decision making. DataHaven is a formal partner of the National Neighborhood Indicators Partnership (NNIP), a collaborative effort by the Urban Institute of Washington, DC, and local partners to further the development of neighborhood information systems in policymaking and community building.

The survey and neighborhood workshops are partially supported by grants from the **Community Foundation for Greater New Haven**, our region's largest grant-making organization.

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About the Neighborhood Quality of Life Survey & Workshops

•Purpose

1. Identify internal resources and assets within neighborhoods (strengths, volunteers)
2. Develop neighborhood "Action Plans" on concerns
3. Meet new neighbors, build ability of neighborhood associations and CMTs to take future action

•Design and Organization (September-December 2009)

•Data Collection (January-April 2010)

•Analysis, Workshops and Final Reports (May 2010-)

2010 New Haven Quality of Life Survey

About the Results

9 neighborhoods → 1200 Responses

<http://www.ctdatahaven.org>

- Survey not randomized or designed to give a statistically representative population sample of a city or neighborhood
- Some results can be compared with randomized data collection completed by Yale CARE in Fall 2009 & other data
- Designed to provide qualitative data and mobilize action through discussion, workshops and citizen action

2010 New Haven Quality of Life Survey

The Results

1. Demographics

2. Community
3. Getting Around
4. Establishments
5. Desirability
6. Overall



2010 New Haven Quality of Life Survey

- 99 Total Dixwell Responses
- 1247 Total Citywide Responses

	Residents	Workers/Business Owners	Students	Visitors
Citywide	89%	40%	15%	1%
Dixwell	93%	13%	10%	1%

How many years have you lived / worked in the neighborhood?

	0-4 YRS	5-10 YRS	10+ YRS
Citywide	41%	20%	38%
Dixwell	35%	23%	42%

2010 New Haven Quality of Life Survey

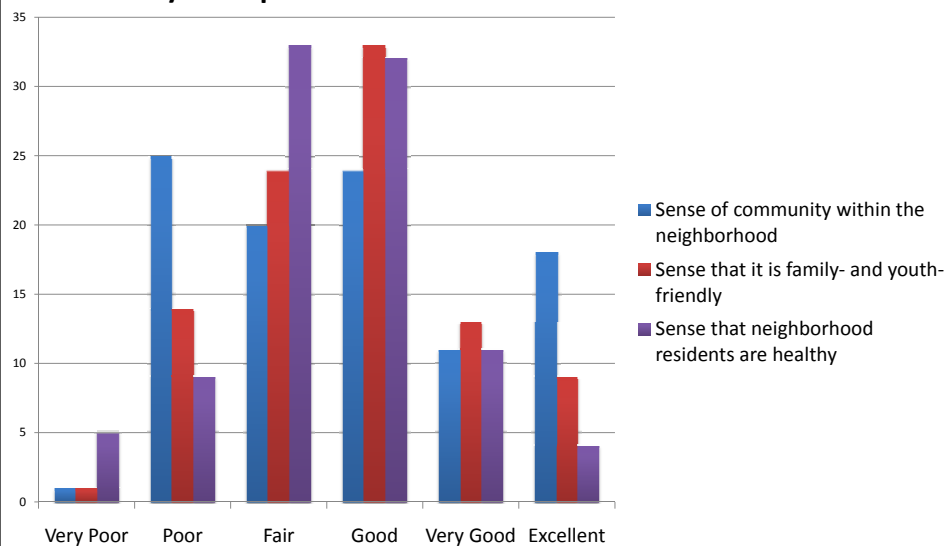
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2010 New Haven Quality of Life Survey

Community Perceptions



2010 New Haven Quality of Life Survey

Social Capital Responses

- **66%** would stop to help if asked for directions
- **17%** think their neighbors would break up a fight in front of their house and someone was being beaten or threatened, but **44%** are unsure
- **49%** are likely or very likely to organize to keep a fire station open in the area if it was threatened by cuts. **28%** are unsure

2010 New Haven Quality of Life Survey

Interaction with Neighbours

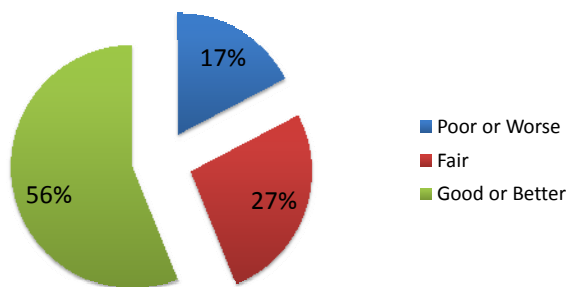
- 69%** have not attended a single CMT (community management team) meeting this year
- 31%** attended a meeting, event, get-together or festival with other residents somewhere within this neighborhood this year
- 6%** know their neighbors well and actively socialize, while **18%** do not know anyone on their street

Additionally...

Only **25%** are satisfied with the communication they get from City Hall

2010 New Haven Quality of Life Survey

Sense of a Safe Neighborhood



71% polled said that they would be comfortable approaching police officers in this area

“Increased Police Enforcement” was a common suggested area of improvement, whilst “Lack of Police Presence” frequently came up as a suggested method for improvement

2010 New Haven Quality of Life Survey

Neighborhood/Street Attractiveness

Average Score based on Responses:

Strongly Agree = 4, Somewhat Agree = 3, Somewhat Disagree = 2, Strongly Disagree = 1

	The n'hood is mostly free from gangs, prostitution and drug dealing.	I rarely encounter excessive panhandling.	I am not bothered by noise from adjacent residents, motor vehicles, commercial establishments
Dixwell	2.3	3.4	2.5
Dixwell: % Strongly or Somewhat Agree	39%	84%	55%
Citywide	2.8	3.2	2.6

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Methods of Travel

	Walk	Bicycle	Car	Taxi	Bus	Other
Daily / Primary mode of travel	58.8%	21.3%	39.2%	2.1%	21.1%	6.9%
At least one time each week	15.5%	13.8%	19.6%	3.2%	9.5%	3.4%
At least one time each month	2.1%	6.4%	13.4%	9.6%	8.4%	10.3%
Rarely / A few times each year	2.1%	2.1%	7.2%	19.1%	9.5%	10.3%
Never	21.6%	56.4%	20.6%	66.0%	51.6%	69.0%

2010 New Haven Quality of Life Survey

Walking & Biking: Perceptions

Agree (Strongly Agree)

Many shops, stores, markets or places to go are within easy walking distance of my home.

47% (16%) Dixwell **72% (36%) All** CARE*: 72% (48%)

There are safe sidewalks and crosswalks on most of the streets in my neighborhood.

89% (33%) Dixwell **79% (37%) All** CARE: 71% (42%)

There are facilities to bicycle in or near my neighborhood that are safe from traffic, either on streets or special lanes/paths/trails.

86% (34%) Dixwell **52% (15%) All** CARE: 46% (24%)

*Yale CARE randomized sample of 6 lower-income areas, Fall 2009

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Walking & Biking: Perceptions

Agree (Strongly Agree)

My neighborhood has several free or low cost recreation facilities such as parks, playgrounds, public swimming pools, etc.

73% (20%) Dixwell **72% (28%) All** CARE*: 51% (25%)

I feel unsafe to go on walks in my neighborhood at night.

67% (51%) Dixwell **61% (27%) All** CARE: 65% (48%)

I feel unsafe to go on walks in my neighborhood during the day.

28% (2%) Dixwell **15% (3%) All** CARE: 31% (15%)

*Yale CARE randomized sample of 6 lower-income areas, Fall 2009

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Driving & Public Transportation: Perceptions

Average Score based on Responses:

Strongly Agree = 4, Somewhat Agree = 3, Somewhat Disagree = 2, Strongly Disagree = 1

	I am satisfied with the level of traffic enforcement	Adequate parking is available for residents, employees and retail.	Roadways, crosswalks and sidewalks are clean, accessible and well-maintained	Public transportation options are safe, convenient and useful.	I am satisfied with the levels of street lighting.
Dixwell	2.9	2.7	2.8	3.0	2.9
Dixwell: % Strongly or Somewhat Agree	77%	67%	68%	80%	73%
Citywide	2.2	2.7	2.3	2.7	2.8

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City Establishments

Average Score based on Responses:

Strongly Agree = 4, Somewhat Agree = 3, Somewhat Disagree = 2, Strongly

Disagree = 1

	I am satisfied with access to library facilities.	Public parks, playgrounds and greenways are clean and well-maintained.	There are adequate after-school programs, activities and facilities for youth.	My neighborhood has several free or low cost recreation facilities
Dixwell	2.7	3.2	1.7	2.8
Dixwell: % Strongly or Somewhat Agree	70%	89%	20%	73%
Citywide	3.1	3.0	2.4	2.9

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Summary: Neighborhood Establishments

Residents might use or believe the neighborhood needs more:

Grocery store	80%	
Farmers market	80%	
Recreational facility	75%	
Coffee shop or café	65%	
Youth center	62%	
Arts / cultural establishment	57%	
Sit-down, moderately-priced restaurant	37%	
Pharmacy	29%	
Clothing store	28%	
Live music venue	27%	
Laundromat / dry cleaner	21%	
Pub / bar	19%	
Health clinic	18%	
Bank	18%	
Dance club	12%	
Fast food restaurant	12%	
		Other suggestions include: Convenience stores for basic needs, health food stores, community center, hardware store, wine shop, Target, and others

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Attractiveness of Streets and Intersections

47% said their street was more attractive/pleasant than other streets in New Haven as a whole

Most Attractive/Pleasant

1. Francis Hunter Drive
2. Ashmun
3. Mansfield
4. Canal

Least Attractive/Pleasant

1. Henry
2. Munson
3. Bristol

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Neighborhood/Street Desirability

Average Score based on Responses:

Strongly Agree = 4, Somewhat Agree = 3, Somewhat Disagree = 2, Strongly Disagree = 1

	I am satisfied with the levels of street lighting.	I am satisfied with trash collection and recycling services.	Roadways, crosswalks and sidewalks are clean, accessible and well-maintained	Private properties are clean and well-maintained.
Dixwell	2.9	3.3	2.8	3.0
Dixwell: % Strongly or Somewhat Agree	73%	95%	68%	78%
Citywide	2.8	3.0	2.3	3.0

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